

Pulso Provider Agreement v1.0

PULSO CARE NETWORK INDEPENDENT SERVICE PROVIDER TERMS (v1.0)

IMPORTANT: Please read carefully. By continuing and completing OTP verification, you confirm your acceptance of these Terms.

1. Independent Service Provider (Not an Employee)

I confirm that I am joining Pulso Care Network as an Independent Service Provider and not as an employee of Pulso.

2. No Employer–Employee Relationship

I understand and agree that:

- There is no employer–employee relationship between Pulso and me.
- PF, ESI, leave, gratuity, or any fixed salary does not apply.
- I may freely accept or reject assignments.

3. Nature of Services

I agree to provide nursing/caregiving services at locations required by patients, including homes, hospitals, or other care facilities, within my skills and training.

4. Payment Structure (Per Assignment)

I acknowledge and accept the following compensation slabs (per day) per completed assignment:

- 3–4 hours care: ₹525
- 12 hours care: ₹900
- 24 hours care: ₹1200

Payments are made only for completed assignments, subject to confirmation by Pulso and/or the patient/family as applicable.

5. No Guaranteed Work

I understand that:

- There is no guaranteed work, minimum hours, or fixed schedule.
- Rates apply per assignment and may be revised by Pulso with prior communication.

6. Qualifications and Accuracy

I confirm that I hold valid qualifications/experience required for the services I provide and will inform Pulso immediately of any change affecting my ability to provide services.

7. Confidentiality, Dignity, and Safety

I agree to maintain patient confidentiality, dignity, and safety at all times.

8. Professional Responsibility

I accept full professional responsibility for my actions and service delivery during assignments.

9. Quality and Access to Assignments

I understand that continued access to assignments depends on quality, safety, and patient feedback. Access may be suspended or discontinued if required.

10. Taxes and Statutory Compliance

I understand and agree that I am responsible for my own tax and statutory compliance.

11. Governing Law and Dispute Resolution

I agree that this acceptance forms a legally binding agreement governed by the laws of India. Any disputes shall be resolved through arbitration.

CONFIRMATION (for reference)

Acceptance is recorded digitally after OTP verification and the “I agree” confirmation on Pulso’s acceptance portal.

END OF TERMS (v1.0)